



Community Resources

HOUSING, SHELTER AND PERSONAL SAFETY

This flyer provides a list of **housing, shelter and personal safety** resources in the mid-Michigan area. It is not a complete list. You can also call **Michigan 2-1-1**, who can connect you to help of all kinds, including food, housing, paying bills, and crisis support. 2-1-1 is available 24 hours a day, 7 days a week.

If you encounter difficulty reaching 2-1-1 using a cell phone, please call **844-875-9211** or visit **my211.org**

SAFETY ALERT: If you are in danger, contact one of the organizations below that can help, call 911, or U.S. National Domestic Violence Hotline at **1-800-799-7233** and TTY **1-800-787-3224**

SAFETY PLANNING is an important first step toward protecting yourself and these resources can assist you.

Crisis Text Line: Text HOME to 741741 anywhere in the USA to text with a trained Crisis Counselor (FREE 24/7). Using a safe computer, go to **Michigan.gov/MDHHS/** site for their domestic and sexual violence page for additional resources including link to technology safety planning and social networking privacy tips.

DOMESTIC VIOLENCE SHELTERS AND SERVICES

EVE (End Violent Encounters)

Located in Lansing (Ingham county)

517-372-5572 | eveinc.org

Lansing Police Department Capital Area Response Effort (C.A.R.E.)

Response team that follows up with victims of domestic violence in Lansing, East Lansing, Lansing Township, Meridian Township, and the MSU campus. If you have experienced domestic violence and need to talk to someone, please contact the CARE Office at **517-272-7436** or email care.program@lansingmi.gov. Hours: 8:00 a.m. – 1:00 a.m.

MSU Safe Place

Located on MSU campus for current students, faculty and staff; those not affiliated with MSU can receive services as staffing and/or shelter space allow. **517-355-1100** | noabuse.msu.edu

SafeCenter

Located in Clinton and Shiawassee counties. Safety from intimate partner violence, counseling, and shelter in Owosso: **877-952-7283**

Office: **989-723-9716**

SIREN/Eaton Shelter

Shelter located in Charlotte (Eaton county).

24/7 Crisis Line: **800-899-9997** | Office: **517-543-0748**

Domestic Violence and Sexual Assault Support Groups

Women's Center of Greater Lansing

Domestic Violence Support Group – meets weekly

Sexual Assault Survivor Support Group – contact for more info

Online registration: womenscenterofgreaterlansing.org

517-372-9163

For Assistance Filing a Personal Protection Order

EVE (End Violent Encounters)

517-372-5572 | eveinc.org

Personal Protection Order Office

517-483-6545 | voicesofcolor.org

Voices of Color (Lansing)

252-955-8902

Veterans Memorial Court House

313 W. Kalamazoo St. | Lansing, MI 48933

Can provide contact information for assistance outside of Ingham County if needed. Please note that due to restrictions of COVID-19, the court is only open from 8:30 a.m. to 4:30 p.m. with very limited staffing. If you need to get connected with an advocate, please call **517-483-6500** or email ppooffice@ingham.org.

PERSONAL EMERGENCY RESPONSE SYSTEMS

Best Buy Health

bestbuyhealth.com | **888-557-4462** | cst@bestbuyhealth.com

Cost: \$25 and up

Guardian Medical Monitoring Company

medicalguardian.com | **800-668-9200** | Cost: \$29.95 and up

Lifeline

lifeline.com | **855-681-5351** | Cost: \$27.95 and up

All of these providers above offer a system with “automatic fall detection”. Please visit the individual websites for more information.



HOMELESS SHELTERS

Advent House Ministries

Weekend Day Shelter only

743 N. Martin Luther King Jr. Blvd. | Lansing, MI 48915
517-485-4722 | adventhouse.com

City Rescue Mission of Lansing

517-485-0145

Men Only

613 E. Michigan Ave. | Lansing, MI 48910

Women and Children

2216 S. Cedar St. | Lansing, MI 48910

Drop-in Center

601 N. Larch | Lansing, MI 48912

Gateway/Crossroads Teen Shelter

Youth ages 12–21

877-833-3689 | S. Washington Ave. | Lansing, MI 48910

Hannah's House

For Pregnant Women

517-482-5856 | hannahshouselansing.org

Haven House

121 WhiteHills Dr. | East Lansing, MI 48823 | 517-337-2731

Homeless Angels

3216 W. Main St. | Lansing, MI 48917 | 844-464-6635

Loaves and Fishes

831 N. Sycamore St. | Lansing, MI 48906 | 517-482-2099

New Hope Community Center (Formerly Volunteers of America)

Overnight and Day Shelter

430 N. Larch St. | Lansing, MI 48912 | 517-484-4414

CLOTHING AND HOUSEHOLD ITEMS

Willow Tree Family Free Store

1141 N. Pine Street | Lansing, MI 48906

willowtreefamilycenter.org

Baby and pregnancy items. Thursdays 10:30 a.m. – 12 noon.

Society of St. Vincent De Paul

stvincentdepaulansing.org/contact-us

Type of assistance varies by location. Please visit website above for more information. Assistance may include food/personal items, rent, utilities, care repairs, clothing, furniture and shelter.

Sleep in Heavenly Peace

shpbs.org/chapter/mi-lansing/

Twin-size beds and bedding for children ages 3–17 years. To qualify as a bed recipient, you must be the legal guardian of the child receiving the bed or have a referral from a school, Social Service, family or other local agency. For application, visit website above.



For a complete list of clinic locations,
call **517-353-3000** or visit healthcare.msu.edu

On social: @MSUHealthCare

HOUSING ASSISTANCE/ CASE MANAGEMENT

Advent House Ministries

743 N. Martin Luther King Jr. Blvd. | Lansing, MI 48915
517-485-4722 | adventhouse.com

Capital Area Community Services

cacs-inc.org

Lansing/E. Lansing: 517-393-7077

Mason: 517-676-1065

St. Johns: 989-224-6702

Charlotte: 517-543-5465

Owosso: 989-723-3115

Housing Assessment and Resource Agency

Located in New Hope Community Center

430 N. Larch St. | Lansing, MI 48912 | 517-484-4414

Housing Services of Mid-Michigan

Serves individuals in Clinton and Eaton counties.

Charlotte: 517-541-1180

St. Johns: 989-224-5538

Justice In Mental Health Organization

520 Cherry St. | Lansing, MI 48933 | 517-371-4661

Lansing Area Aids Network

913 West Holmes, Suite 115 | Lansing, MI 48906

517-394-3560

Loaves and Fishes

831 N. Sycamore St. | Lansing, MI 48906 | 517-482-2099

Michigan Veteran Affairs Agency

1-800-MICH-VET (1-800-642-4338) | michigan.gov/mvaa

The MVAA offers free and confidential services to connect veterans with benefits and assistance programs.

UTILITIES

Board of Water & Light (BWL)

517-702-6006

Utility shutoff protection for customers with low income, families with active service members in the U.S. military, and senior customers 65 and older:

lbwl.com/customers/pay-bill/utility-shut-off-protection

BWL energy assistance guide:

flipsnack.com/98E9C95569B/bwl-energy-assistance-guide-2024/full-view.html

Consumers Energy

800-477-5050

Payment assistance programs - comprehensive list at:

consumersenergy.com/residential/account-and-billing/billing-and-payment/payment-assistance

Lifeline Program

800-224-9473

Eligible low income consumers can receive monthly discounts on their voice telephone and internet service. Michigan and Federal program information at:

michigan.gov/mpsc/consumer/telecommunications/lifeline